



For Immediate Release
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Modernized curbside enhances passenger experience, safety at John Glenn International

COLUMBUS – The front door to the nation’s 14th largest city has been modernized to reflect the vibrant nature of Columbus and mirror the contemporary terminal which has received local and industry awards.

More than \$6 million was recently invested in the entrances on the arrivals and departures levels at John Glenn Columbus International Airport (CMH) to enhance the passenger experience. In addition to undergoing a deep cleaning and the installation of new finishes, the modernized curbsides and vestibules now offer more lighting with a glass window front for a contemporary feel.

“The combined effect of these upgrades has been transformative, creating a more welcoming atmosphere as people travel through the front door of the community,” said Elaine Roberts, President & CEO of the Columbus Regional Airport Authority. “The increased lighting, brighter roadway and curbside markings, and enhanced signage also create a safer experience for travelers as they are dropped off and picked up curbside at John Glenn International.”

This work comes on the heels of the \$80 million terminal modernization completed in 2016. John Glenn International has since been named the most improved airport in North America by Airports Council International. The region’s convention and visitors bureau, Experience Columbus, bestowed an EXPY award upon the airport for its contribution to the local hospitality industry and the success of the terminal modernization.

“Every day we’re focused on creating exceptional travel experiences,” said Roberts. “Those efforts range from the small, such as an airport volunteer who assists an overwhelmed traveler, to major construction projects such as modernizing the entrance areas.”

John Glenn Columbus International Airport

Centrally located in Ohio, John Glenn International is one of three airports operated by the Columbus Regional Airport Authority. The airport offers up to 150 daily departures to 34 destinations from Columbus, the 14th largest U.S. city. More than 7.3 million passengers traveled through the airport in 2016. Learn more at flycolumbus.com.

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