

Regional Approach



Find Us On



President's perspective



We're happy to announce the addition of a new family-focused amenity - private rooms for nursing mothers and their babies. These spaces can be found in each concourse at John Glenn Columbus International Airport, as well as pre-security on baggage claim. All mothers, regardless of where they are in the terminal, can access these spaces at their convenience.

This effort is part of our larger focus on supporting families traveling through John Glenn International, which also provides:

- free children's activity books and crayons
- family restrooms
- availability of skycap services
- and even individualized pre-travel tours for autistic children and their families

We've also added a private nursing room at the Rickenbacker Charter Terminal for our Allegiant passengers.

Whether you're traveling with family for a much-deserved vacation or traveling alone to an important business meeting, we look forward to providing innovative, customer-focused services and amenities to enhance your experience.



Sincerely,

Elaine Roberts

Elaine Roberts, A.A.E.
President & CEO
Columbus Regional Airport Authority

Southwest & CMH - a 25-year success story



Three Southwest aircraft sporting different paint versions that span more than a decade of the airline's evolving brand were recently at CMH. Newest to oldest aircraft branding is seen from left to right.

John Glenn International and its passengers have been feeling the love from Southwest Airlines for 25 years. On June 4, 1992, when the airline was 21 years young, they began service in Columbus with seven daily flights to two cities, Chicago and St. Louis.

Twenty-five years and tens of millions of Columbus-area passengers later, Southwest offers 32 daily departures to 17 cities from Columbus:

Atlanta, Baltimore/Washington, Boston/Logan, Chicago/Midway, Dallas/Love Field, Denver, Fort Lauderdale, Fort Myers, Las Vegas, Nashville, New Orleans, Oakland, Orlando, Phoenix, St. Louis, Tampa and Washington/Reagan

The addition of Southwest routes from Columbus has resulted in a 25 percent growth in the number of CMH passengers over the last two years. In 2016 alone, over 2.6 million of our 7.3 million passengers selected Southwest for their travel experiences. Thanks to this support and the airline's commitment to Columbus, Southwest carries the largest share of CMH passengers.

John Glenn International congratulates and thanks Southwest Airlines for 25 years of service to our capital city.

New food and beverage option in the works for Concourse C travelers



John Glenn International passengers traveling through Concourse C this summer will have a new option for food and beverages when American Craft Tavern opens in July. Operated by HMSHost, American Craft Tavern will be located in the space formerly occupied by Great American Bagel and Arrivederci.

While construction of the new restaurant is underway, travelers in Concourse C can continue to enjoy Johnny Rockets, Buckeye Hall of Fame Café and Starbucks. Be sure to check out the [Thanks Again rewards program](#) to earn points for food and retail purchases inside CMH and other airports nationwide!

Rickenbacker hangar renovations good for animal export business

In order to continue to grow the business of exporting animals from Rickenbacker International Airport, plans are in the works to create a USDA-Export Inspection Facility that will open by early 2018.

"We continue to experience an increase in demand for the loading and unloading of livestock being transported via air, especially horses," said Bryan Schreiber, manager of Business Development at Rickenbacker. "The new space will allow us to more comfortably accommodate animals as they await their flights. The proposed improvements will be a strong selling point for customers in the future."



Improvements include the following:

- The construction of approximately 20 animal stables

- New overhead doors and other as-needed doors to provide necessary access
- New USDA office with men's and women's restrooms

Learn more at RickenbackerInlandPort.com.
